



PSB SPEAKERS WARRANTY INFORMATION

[PSBspeakers.com store](#) by Digital River and PSB Speakers International, a division of Lenbrook Industries Limited, warrants all PSB products sold through the [PSBspeakers.com store](#) to be free from any defects in materials and workmanship.

AMPLIFIERS, POWERED SPEAKERS, AND SUBWOOFERS	ONE (1) YEAR
LOUDSPEAKER AND SUBWOOFER DRIVERS	FIVE (5) YEARS
HEADPHONES	TWO (2) YEARS

Defective or Damaged PSB Product

This limited warranty is non-transferable and is only valid for the original purchaser purchasing from the [PSBspeakers.com store](#) by Digital River.

If you find a defect in any PSB product, or if it arrived damaged from transit, please contact the [PSBSpeakers Support Crew](#) immediately. Our team is available online Monday – Friday 9:00 AM – 5:00 PM Eastern Time (excluding holidays) and is happy to provide you with step-by-step instructions on how to set up a warranty claim as soon as possible.

If you purchased your product directly from an [authorized PSB dealer or distributor](#), please contact your local [dealer or distributor](#) for warranty information and service.

How to process a warranty claim

We want to give you the best buying experience possible on the internet. If you experience an issue with any PSB product, please contact the [PSBSpeakers Support Crew](#). Our team is ready online to assist you in diagnosing and solving any issues that you may experience when using a PSB product. If we are unable to resolve the issue via our [PSBSpeakers Support Crew](#), you may be entitled to a warranty claim under the terms of PSB's limited warranty.

If you purchased a PSB product from an authorized PSB retailer, please contact the [PSB distributor in your country](#) for assistance with warranty claims. PSB authorized distributors to determine the warranty policy for PSB products in their own country and only validate the warranty in the country where the product was purchased.

What the warranty covers

All labor and material expenses for covered items, but you must pay any shipping charges if it is necessary to return the product to PSB or to an authorized PSB dealer or distributor. If the repairs are covered under the terms of the limited warranty, PSB or the authorized dealer/distributor will pay the return shipping charges.

In no event shall PSB or the authorized warrantor be liable for incidental or consequential damages, whether damages resulting from breach of express or implied warranties, tort, negligence, or otherwise.

Some states, provinces, and countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state, province, or between countries.

What the warranty excludes

This limited warranty does not cover a PSB product that has been:

1. Damaged by an act of God
2. Overload, abused, misused, or operated with faulty or unsuitable equipment or contrary to instructions contained in the accompanying product manual
3. Serviced by unauthorized personnel
4. The serial number has been altered or removed.