

SUMIKO

SUMIKO PHONO CARTRIDGES LIMITED WARRANTY

CONDITIONS

The Sumiko Cartridge warranty is only valid for new products that are purchased from an authorized Sumiko Cartridge retailer. This warranty is not transferable from the original owner to any subsequent owners.

WHAT IS COVERED

All parts defective in material and workmanship.

FOR HOW LONG

1 Year, Parts & Labor.

WHAT WE WILL DO

We will, at our sole option, repair or replace any defective parts free of charge.

WHAT WE WILL NOT DO

Pay shipping or transportation charges from you to us. PROVIDE SERVICE FOR PRODUCT NOT PURCHASED FROM AN AUTHORIZED DEALER. PLEASE CONTACT SUMIKO IF YOU HAVE ANY QUESTIONS REGARDING A DEALER.

WHAT YOU MUST DO

First, contact the dealer from whom you purchased the product to discuss the problem. Your dealer, in most instances, will be able to answer your questions or arrange for repair. In the event you are unable to resolve the situation with your dealer, notify the Sumiko Service Center located at 6655 Wedgwood Road N Suite 115 Maple Grove, MN 55311-28140 (510) 843-4500 | F (510) 843 7120

| service@sumikoaudio.net of any defect, malfunction, or nonconformity promptly upon discovery.

Obtain from the Sumiko Service Center a return authorization number. Properly pack the product in the original carton for shipping (ask the Sumiko Service Center for packing instructions, if needed). Label and ship the product, freight prepaid and insured, to the Sumiko Service Center with the proof of

purchase from your authorized Sumiko dealer and place the return authorization number prominently on the outside of the carton. Cartons not bearing a return authorization number will be refused.

OTHER CONDITIONS

This warranty is not transferable from the original owner to any subsequent owners. THE PROVISIONS OF THIS WARRANTY ARE IN LIEU OF ANY OTHER WRITTEN WARRANTY, WHETHER EXPRESS OR IMPLIED, WRITTEN OR ORAL, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SUMIKO'S MAXIMUM LIABILITY SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID BY YOU FOR THE PRODUCT. IN NO EVENT SHALL SUMIKO BE LIABLE FOR SPECIAL, INCIDENTAL, CONSEQUENTIAL OR INDIRECT DAMAGES. This warranty does not cover a defect that has resulted from improper or unreasonable use or maintenance, accident, improper packing, or unauthorized tampering, alteration or modification as determined solely by us. This warranty is void if the label bearing the serial number has been removed or defaced.

OTHER LEGAL RIGHTS

This warranty gives you specific legal rights, and you may also have other rights which vary from country to country or state to state. Some places do not allow limitations on implied warranties or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.